

SECTION 64.1320(e) STATEMENT

Locus Telecommunications, Inc. Payphone Service Providers (PSPs) Dispute Resolution Process

I. Introduction

Locus Telecommunications, Inc. will pay compensation directly to the PSP, or the representing agent of the PSP, for completed calls on a quarterly basis. For questions or concerns related to payphone compensation, please address to:

Locus Telecommunications, Inc.
Attn: Tony Kim
111 Sylvan Avenue
Englewood Cliffs, NJ 07632
Email address: tony@locus.net
Telephone: (201) 585-3629

II. How to File Disputes

If you disagree with any of the payphone compensation quarterly calculations provided by Locus, you must include the following information in your dispute:

- a. PSP payphone number (ANI) being disputed
- b. Date, time, toll free 800# and destination number called
- c. Claim quarter of dispute
- d. Any additional information that may help to resolve the dispute

Please provide your dispute information in Excel format/file. Along with the dispute information, please provide a contact name, number, and email address to where the response for the dispute should be addressed.

III. Dispute Response Time

Locus will use all reasonable efforts to respond to your disputes as quickly as possible. However, please note that response time will vary based on the quantity of payphone number(s) being disputed.